

SPECIALIST REFERRALS

Receiving the Right Care at the Right Time



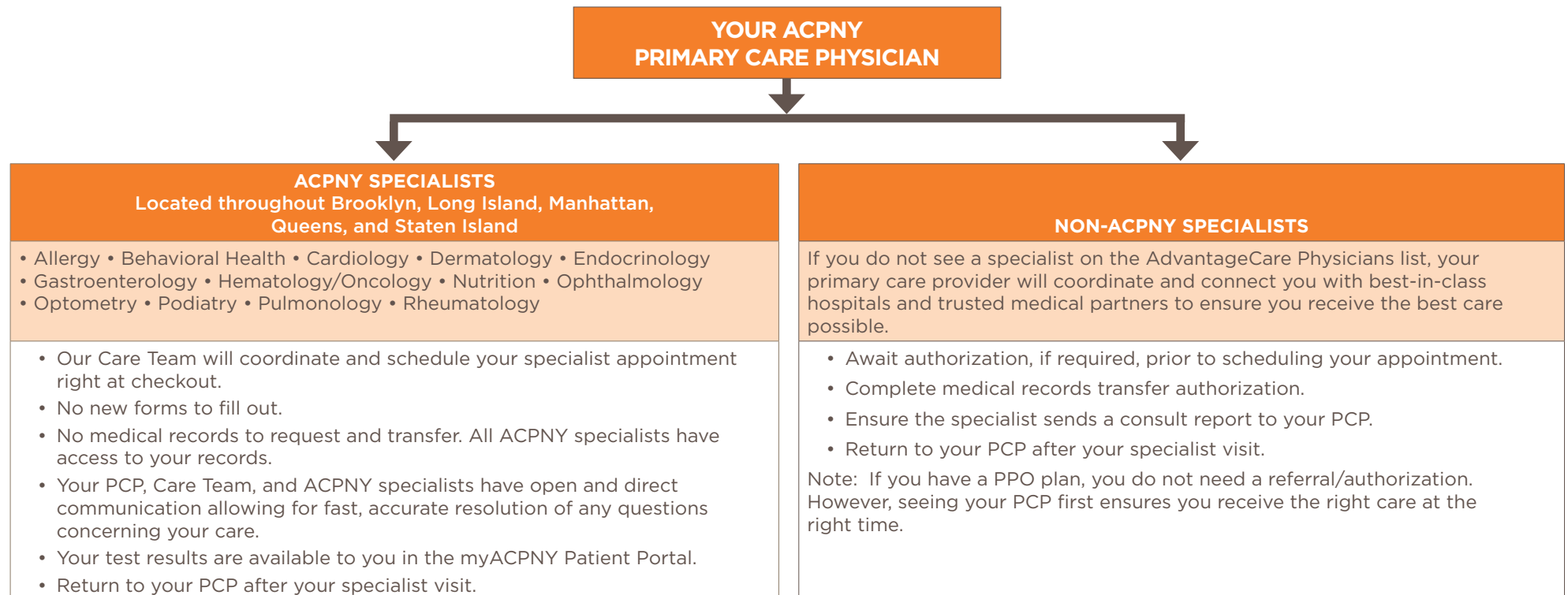
Primary Care empowers our providers and Care Teams to better manage patient care. Our focus is on sick and preventive care, disease management, and wellness programs. The core of AdvantageCare Physicians' primary care is: • **Internal Medicine** • **Pediatrics**

• **Family Practice** • **OB/GYN**

It is important to see your primary care provider (PCP) first:

- Your PCP may be able to treat your condition. You should always see your PCP first.
- You may not need to see a specialist. **ALERT:** Self-diagnosing is dangerous. Many serious and life-threatening conditions have very common symptoms. Only a trained health care provider can diagnose your condition properly to ensure you receive the right care.
- Your PCP will evaluate your condition and may treat you, saving time and unnecessary visits and additional copays.
- Your PCP may need to do additional tests to diagnose your condition.
- If you need a new referral or you have not seen your PCP in at least six months.

Specialty services are essential to maintaining the overall health and well-being of our patients. We rely on our primary care providers and specialists, in and outside of AdvantageCare Physicians, to work together to deliver high-quality, cost-effective, personalized care.



IMPORTANT: MAKE SURE TO STOP AT THE CHECKOUT DESK

At checkout, make sure to:

- Receive your after-visit summary
- Schedule your next appointment
 - PCP
 - Lab
 - Specialist
 - Radiology
- Update your pharmacy information
- Get prescriptions (if needed)
- Sign up for myACPNY

Register for MyACPNY, your personal care assistant

- Conveniently schedule your appointments online, 24/7.
- Review current medications and request prescription refills.
- Use Express Check-In at select offices.
- See referral authorization and test results.
- Ask questions and get answers by sending your Care Team secure messages.
- Review your medical history.
- Get access to recent blood/lab data.

Visit myacpny.com

Follow-up Appointment Card

Member Name _____

MRN _____

Provider _____

Your primary care provider has requested that you make an appointment for follow-up care. Please stop at the checkout desk and present this form to a Care Team Associate who will coordinate your follow-up care as noted below.

- | | |
|--|---|
| <input type="checkbox"/> Allergy | <input type="checkbox"/> OB/GYN <input type="checkbox"/> HEDIS |
| <input type="checkbox"/> Care Management | <input type="checkbox"/> Optometry <input type="checkbox"/> HEDIS |
| <input type="checkbox"/> Cardiology Consult | <input type="checkbox"/> Ophthalmology <input type="checkbox"/> HEDIS |
| <input type="checkbox"/> Cardiac Testing | <input type="checkbox"/> Podiatry |
| <input type="checkbox"/> Stress Test <input type="checkbox"/> Echocardiogram | <input type="checkbox"/> Rheumatology |
| <input type="checkbox"/> Dermatology | <input type="checkbox"/> Radiology <input type="checkbox"/> HEDIS |
| <input type="checkbox"/> Diabetic Education & Nutrition | <input type="checkbox"/> Behavioral Health/Social Work |
| <input type="checkbox"/> Endocrinology | <input type="checkbox"/> Vaccine/Immunization |
| <input type="checkbox"/> Gastroenterology <input type="checkbox"/> HEDIS | <input type="checkbox"/> Other _____ |
| <input type="checkbox"/> Hematology/Oncology | <input type="checkbox"/> PCP Follow-up _____ |
| <input type="checkbox"/> Laboratory Services | <input type="checkbox"/> External Specialty _____ |
| <input type="checkbox"/> Nutrition | |